System requirements

You must use a computer that has:

- Available browser updates applied for improved security that provide anti-virus and spyware protection.
- An internet connection with a minimum of 1 Mbps download speed.

Note: Satellite connections often have difficulty supporting encrypted, Hypertext Transfer Protocol Secure (HTTPS) applications. Since Digital banking online is HTTPS-encrypted for the safety of your financial information, some satellite cable connections may exhibit slow responses.

Browser requirements

Browser support is subject to change without notice, so we encourage end users to configure browsers for automatic updates. Use the latest version of your browser for the most secure experience in digital banking.

Note: Compatibility mode and document mode settings in browsers are not supported by UUX. If configured, an Unsupported Browser page appears if a user attempts to login through a browser with one of these modes set.

Digital banking sends advance notice to end users accessing online banking through a browser for which support has been scheduled to end.

Any browsers not listed in the following table should be considered unsupported by digital banking.

Browser	Windows	macOS
Google Chrome (Current and previous two major versions)	Recommended	Recommended
Mozilla Firefox (Current and previous two major versions)	Supported	Supported
Microsoft Edge (Current and previous two major version)	Supported	Unsupported
Apple Safari (Current and previous two versions)	Unsupported	Supported

Biometrics requirements

End users can use Fingerprint Login, Touch ID, or Face Authentication to log into the digital banking app. Touch ID and Face ID are only available for login authentication on supported Apple iOS devices. Fingerprint Login and Face Authentication are only available for login authentication on supported Android devices. Thes login authentication features require end-user registration at the device level.

Kohler Credit Union digital banking app requirements

This section describes the operating systems, connection types, and camera resolutions that are compatible with the digital banking apps. End users can download the app from the Apple Store (for iOS devices) or Google Play (for Android devices).

Note the following details about Kohler Credit Union digital banking app:

- A valid email address and telephone number are required.

When requesting customer support for Kohler Credit Union digital banking app, please identify the model and operating system of the device and, if applicable, confirm that the camera is rear-facing.

Note: To deposit checks with mobile deposit in Kohler Credit Union digital banking app, an end user must have a mobile device with a rear-facing camera with a resolution of at least 5 megapixels.

The following table provides Android requirements Kohler Credit Union digital banking app:

Version	UUX 4.x
Android 13.x and later	Supported
Android 12.x	Limited support
Android 11.x	Limited support
Android 10.x	Limited support

The following table provides Apple iOS requirements for Kohler Credit Union digital banking app:

Version	UUX 4.*x*
iOS 17.x and later	Supported
iOS 16.x and later	Limited support

The following table provides WatchOS requirements for Kohler Credit Union digital banking app:

Version	UUX 4.*x*
iOS 9.x and later	Supported
iOS 8.x and later	Limited support

Note: While end users on unsupported OS versions can still access digital banking using a mobile browser, they will not have access to native app features, such as Mobile Deposit or biometric authentication.

The following table provides mobile connectivity requirements for Kohler Credit Union digital banking App:

Connectivity	UUX 4.*x*
5G	Supported
4G LTE	Supported
Wi-Fi	Supported

PDF reader requirements

Digital banking recommends the most recent version of Adobe Reader available for desktop and mobile devices. If you choose to use a third-party PDF vendor, Digital banking cannot guarantee documents will appear as intended.